

# VISITOR INFORMATION & GUIDELINES

**FEDERAL RESERVE BANK OF SAN FRANCISCO  
PHOENIX PROCESSING CENTER  
1550 N. 47<sup>TH</sup> Avenue, Phoenix 85043**

If you will be arriving via any method other than personal vehicle (ex.: public transportation, taxi), please enter via our pedestrian entrance which is located just south of the main gate on 47<sup>th</sup> Avenue.

If you are arriving via personal vehicle, we are pleased to host parking on a first come basis for registrants. Please park in any open spot not marked as reserved.

**When entering or exiting the front vehicle gates, DO NOT follow (tailgate) another vehicle through the inbound or outbound lanes. The gates have metal barriers (bollards) that are programmed to rise after one vehicle has passed through. These bollards will cause severe damage to a vehicle.**

**This handout should be distributed to all drivers.**



Warning Card for  
Bollards.pdf

## Step 1:

Once you turn south onto 47<sup>th</sup> Avenue from McDowell Road, our building will be immediately on your right hand side.

## Step 2:

Pull up to the gate and via the intercom system, notify the Federal Reserve Police Officer the reason for your visit. The Police Officer will already have a manifest with your arrival information. After confirming the identity of the vehicle occupant(s), the Police Officer will open the gate for you to enter. You may park in any open spot not marked reserved.

## Step 3:

Once you park, proceed to the front door.

Everyone entering the Bank will be required to walk through the metal detector and all carried items will be screened by the use of an x-ray machine. Items determined to be weapons will not be permitted (ex.: guns, knives, pepper spray, mace, etc.) Anyone found to be in possession of illegal weapons will be subject to arrest. In addition, **cameras and cell phones are not to be permitted.**

Police Services will notify your point of contact of your arrival. They will meet you at the entrance and escort you into the building.

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**\* \* \* Our building is a secure facility. Please give yourself ample time to get through our airport-like security process. \* \* \***

### Reminders:

All visitors must provide **government-issued photo identification** (e.g. valid passport, driver's license, or state-issued identification card) that matches their names as it appears on the manifest.

All visitors must have **confirmed prior arrangements** for their visit with their Bank contact in order receive entrance into the building.

All visitors and carried items will be screened prior to entering the facility.

**Cameras and cell phones ARE NOT** permitted in the facility without prior authorization by FRB Police Management.

Bags, purses, food/beverage are not allowed on the tour of cash operations. If attending a meeting prior to a tour, these items should be left in the meeting/training room.

All visitors must be escorted at all times by a Federal Reserve staff member and must visibly wear a Bank issued name badge while visiting the Bank.

**Thank you!**