## **Amazon Fulfillment Center Tour Guidelines**

Here are some guidelines to help create the best possible experience. Please share these with everyone in your group and pay attention to the guideline about fully enclosed shoes, as we cannot bend on this policy:

- **IMPORTANT**: All guests <u>must</u> wear flat, closed-toe and closed-heel shoes (no sandals, clogs or high heels). We recommend wearing comfortable shoes/sneakers. Additionally, long hair must be pulled above the shoulders and long-hanging jewelry, scarves and ties are not permitted.
- Safety is the top priority in our fulfillment network therefore we're unable to accommodate
  children under the age of six. This includes infants being carried by their parents. All children age
  six and up should be accompanied by an adult and should be able to follow instructions from the
  tour guide.
- Please arrive 15 minutes prior to your tour start time. Note: If you are more than 10 minutes
  late for your scheduled tour, you will be unable to join the tour and will be asked to reschedule
  your tour for a later date.
- Please arrive early enough to use the restrooms prior to the start of the tour. There won't be restroom breaks during the tour of the fulfillment center.
- You may bring your keys, your wallet and your cellphone on the tour. Please leave all other
  personal items at home or in your car, including bags, purses, briefcases, backpacks,
  pocketbooks, and binoculars. Amazon is a weapon-free workplace; we reserve the right to turn
  away a guest if they are unwilling to tour without a weapon.
- No cameras or other video equipment are allowed on the tour, although you may bring your cellphone so long as you do not use it to take pictures or video/audio recordings.
- No food or drink is permitted on the tour and all participants must be free from the influence of alcohol or drugs during the tour.

Please stay with your tour guide, remain within the designated walkways or areas, refrain from touching any equipment or machinery and always follow the instructions of the tour guide.

## **Directions to Amazon Fulfillment Center**

5050 West Mohave Street, Phoenix, AZ 85043 Major cross streets: 51st Avenue & Buckeye Road

Please use the directions below as online mapping and GPS may not produce the desired results. Once you park in our Guest Parking area, follow the signs that lead to our Main Entrance.

## From I-10 Westbound or Eastbound

Exit south on 51st Avenue.
Turn east (left) on Buckeye Road.
Turn south (right) on 49th Ave.
Follow signs through curve in road and turn right to enter Amazon's parking lot.

Please park in our designated Guest Parking area and follow the fun signs to the Main Entrance. Your tour guide will be there to meet you!





